

<b>FEES:</b>	
<b>No Charge</b>	<b>Children</b> in households with an active annual membership <b>Children</b> with an active annual membership
<b>\$4 charge per child</b>	<b>Children</b> of monthly or daily pass holders.

Grandparents, Babysitters, Nannies, etc. are subject to the \$4 charge per child if the child's parent/guardian does not have an active annual household membership.

#### **AGE LIMITS**

\*1-9

\*PLEASE, WALKERS ONLY

#### **RATIO STAFF TO CHILD**

1:10

#### **VISIT TIME LIMITS**

UP TO TWO HOURS

#### **MAXIMUM CHILDREN PER HOUR**

TWENTY CHILDREN,  
FIRST COME, FIRST SERVE

#### **HOURS OF OPERATION**

**MONDAY-SATURDAY**

8:00AM-1:00PM

**MONDAY—THURSDAY**

4:00PM—8:15PM

**SUNDAY**

9:00AM—NOON



A responsible adult/ or guardian of the child, must remain in the building while their child is in the Kids' Castle.



In case of a fire emergency, the children will be escorted out of the building via the outdoor play area doors.

**THE NATATORIUM**  
COMMUNITY • WELLNESS • RECREATION  
CITY OF CUYAHOGA FALLS

## **Kids' Castle Babysitting**



## **POLICIES & GUIDELINES**

**THE NATATORIUM**  
COMMUNITY • WELLNESS • RECREATION  
CITY OF CUYAHOGA FALLS

2345 Fourth Street  
Cuyahoga Falls, Ohio 44221

Phone: 330-971-8080

Fax: 330-971-8083

Web site: [www.fallsnat.com](http://www.fallsnat.com)

**GET NAT FIT.**

**GET NAT FIT.**

## Guidelines & Procedure

- 1) Please fill out all emergency medical forms before leaving your child. If you would like our staff to assist with restrooms, please indicate your permission on the registration form. Our staff will not change diapers.
- 2) Personal supplies, i.e., diapers, wipes, etc. are the responsibility of each family. The Natatorium does **not** supply them.
- 3) **Parents must remain in the building while your child is in our care.**
- 4) All personal items must be labeled. However, we do not permit **any candy, food or beverages of any kind** in this area due to severe allergies by many of the children in our care. Please keep all bottles or any personal food items in your bag **outside** the Kids' Castle.
- 5) Please leave all strollers and other family members' personal belongings outside the Kids' Castle.
- 6) To protect the children in our care, only the children we are taking care of are permitted in the babysitting space.
- 7) When dropping off your child, you will be asked to provide your CFOne card and receipt, if \*necessary. (*Fees are explained on the back.*)
- 8) For safety reasons, inform the staff if a different parent/guardian will be picking up your child.
- 9) Please indicate your workout location and phone # for text in the sign-in book. If your child needs you, the staff must be able to find you in the facility in a timely manner.
- 10) Shoes must be worn.
- 11) Electronic devices are not permitted, including cell phones,

## Check In Process



Start at the check-in desk inside the Kids' Castle. Only one parent may enter with the child to sign in. Scan your CFOne card. We ask that you utilize the Kids' Castle once the child is walking, not crawling..

### Check-in:

Print the child's name (one child per line), parent's name, time of check-in, and your workout location. Be specific with the workout location so if needed, we can locate you in a timely manner. You will be contacted via text, so please write your cell number in the sign-in book. When picking up your child, please record your **check-out** time.

### Fees:

**Children** in households with an active annual membership & **Children** with active annual memberships may use the Kids' Castle a **max two hours** for **FREE**.

**Children** of monthly or daily pass holders pay **\$4** per child. Please pay at the main desk and bring your receipt when you check-in.

### Check-out:

Only one parent may enter to pick up their child. The staff will bring your child to you.

We ask that the child's belongings are left in the cubbies outside the Castle. Do not bring toys or personal belongings in the Castle.

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2/22/2024



## Illness Policy

For the well being of all of the children in our care, children with fevers, colds, colored nasal mucus, flu-like symptoms, or other contagious illnesses are not permitted. If your child is too ill to attend school, please do **not** bring them in to the Kids' Castle.

The staff reserves the right to refuse admittance to children they believe are ill. We will contact the parent immediately if their child becomes ill during their stay. Please be sure to indicate where the staff can locate you during your workout.

## Safety and Discipline Policies

For the safety of all of the children in our care, the parents/guardians will be notified if the child is: Disruptive, aggressive, causing harm to themselves or others, does not respond to the staff with regards to the safety and well being of those around them. The child's behavior may require a "Time Out" from our area to allow time for the behavior to be addressed at home.

As a public babysitting area, we are unable to provide one-on-one care. We maintain a max 1:10 ratio of staff to child.

If a child, after numerous attempts by the staff, is inconsolable, the parent will be called. Our staff is happy to work with new parents.

All safety and discipline reports are copied and discussed with the Supervisor and if necessary, with the Facility Director.