

## FEES:

- No Charge
  - Children in households with an active annual membership
  - Children with an active annual or monthly membership
- \$5 charge per child
  - Children of monthly or daily pass holders.
- Punch Card available for purchase- \$30.00 for 10 punches-1 punch per child available at the front desk

Grandparents, Babysitters, Nannies, etc. are subject to the \$5 charge per child if the child's parent/guardian does not have an active annual household membership.

## AGE LIMITS:

- Ages: 1-9 years (walkers only)
- Maximum stay: Up to 2 hours
- Capacity: 20 children per hour (First come, first served)

## HOURS OF OPERATION:

- Monday-Saturday: 8:00 AM – 1:00 PM
- Monday-Thursday: 4:00 PM – 8:15 PM
- Sunday: 9:00 AM – 12:00 PM

## IMPORTANT REMINDERS:

- Parent/guardian must remain in the building
- Shoes required
- No food, drinks, candy, or personal toys
- Personal items stored in cubbies outside Kids' Castle
- Staff do not change diapers
- One-on-one care is not available



A responsible adult/ or guardian of the child, must remain in the building while their child is in the Kids' Castle.



In case of a fire emergency, the children will be escorted out of the building via the outdoor play area doors.

## GET NAT FIT.

The Natatorium Health & Fitness Center  
2345 Fourth Street | Cuyahoga Falls, OH  
330-971-8080 | [www.fallsnat.com](http://www.fallsnat.com)



THE  
**NATATORIUM**  
COMMUNITY • WELLNESS • RECREATION  
CITY OF CUYAHOGA FALLS

# Kids' Castle Babysitting

## POLICIES & GUIDELINES



## Kids' Castle Guidelines & Procedures

- Please complete all emergency medical forms before leaving your child. Restroom assistance must be approved on the registration form. Staff do not change diapers.
- Families must provide their own supplies (diapers, wipes, etc.).
- Parents/guardians must remain in the building while children are in our care.
- Label all personal items. No food, drinks, or candy are allowed due to allergies. Bottles and food must stay in your bag outside Kids' Castle.
- Please leave strollers and other belongings outside the Kids' Castle.
- For safety, only children enrolled in care are allowed in the space.
- Have your **CFOne card & receipt available at drop-off in Kids Castle**, if needed.
- Let staff know if someone different will be picking up your child.
- Sign in with your workout location and phone number so we can reach you if needed.
- Shoes are required.
- No electronic devices, including cell phones.

## Kids' Castle Check-In Process

### Check-In

- Begin at the Kids' Castle check-in desk. Only one parent may enter with the child.
- Scan your CFOne card. Kids' Castle is for children who are walking (not crawling).
- Sign in with your child's name (one per line), parent name, check-in time, workout location, and cell phone number. Please be specific so staff can reach you if needed.
- Record your check-out time when picking up your child.

### Fees

- Children from households with an active annual membership, or children with their own active annual membership, may use Kids' Castle up to two hours at no charge.
- Children of monthly or daily pass holders are \$5 per child. Payment must be made at the main desk, and the receipt brought to check-in.

### Check-Out

- Only one parent may enter for pick-up. Staff will bring your child to you.
- Please leave all belongings in the cubbies outside Kids' Castle. **Toys and personal items are not permitted inside.**

## Illness Policy

To keep all children healthy, Kids' Castle cannot accept children who are sick. This includes fever, colds, colored nasal mucus, flu-like symptoms, or any contagious illness. If your child is too ill for school, please do not bring them to Kids' Castle. Staff may refuse care if a child appears ill. If a child becomes sick while in our care, a parent will be contacted immediately. Please be sure staff knows where to reach you during your workout.

## Safety & Behavior Policy

- Parents/guardians will be notified if a child is disruptive, aggressive, causing harm, or not responding to staff guidance.
- Some behaviors may require a short break from Kids' Castle so concerns can be addressed at home.
- Kids' Castle is a group care setting and cannot provide one-on-one care. Staff-to-child ratio is a maximum of 1:10.
- If a child is inconsolable after multiple attempts to comfort them, a parent will be contacted. Our staff is happy to work with new parents.
- All safety and behavior concerns are documented and reviewed with the Supervisor and, if needed, the Facility Director.